



TERMS AND CONDITIONS OF  
ATTENDING PUBLIC EVENTS  
OF THE EDUCATION FOR  
INDUSTRY GROUP

Last Reviewed – September 2024

Next Review Date – September 2025

# **TERMS AND CONDITIONS OF ATTENDING PUBLIC EVENTS OF THE EDUCATION FOR INDUSTRY GROUP**

**By registering for or attending public events at the Fashion Retail Academy and/or London College of Beauty Therapy, you fully agree to the following Terms and Conditions:**

## **Event changes and cancellations**

- All advertised event dates, speakers and locations are subject to change.
- Education For Industry Group reserves the right to cancel any event due to unforeseen circumstances that render it unviable.
- In the event of a cancellation, registered guests will be notified by email or SMS message as soon as possible. It is important to provide a valid email address and/or mobile phone number when registering to receive timely updates on any last-minute changes.
- Education For Industry Group will not reimburse any expenses incurred due to event cancellation.

## **Right to refuse entry and late arrivals**

Education For Industry Group reserves the right to refuse entry or request a guest to leave before or during an event if it reasonably believes that:

- The guest's access poses a safety risk to the audience or themselves.
- The guest's access could disrupt the enjoyment of the audience.
- The guest's access could interfere with the smooth running of the event.
- The guest has not registered in advance, or the event is invitation-only.
- The guest brings additional guests beyond the stated limit of one guest per registered attendee.
- The guest has previously been asked to leave another event for appropriate reasons.
- The guest arrives after the event has started.

## **Photography and filming**

- Education For Industry Group may photograph, film, and record events for internal and external promotional purposes through its own channels, including those of the Fashion Retail Academy and London College of Beauty Therapy. This may include websites, printed materials, and social media channels, without any time limitations.

- Guests will be informed at the venue if filming or photography is taking place, and staff can guide those who prefer not to be filmed or photographed to designated areas.
- All copyright for event recordings is reserved by Education For Industry Group, and guests may appear in these materials without compensation.
- Unauthorised use of sound or film equipment is strictly prohibited without prior approval. Unauthorised recordings may result in the destruction of the content and removal from the event.

### **Fire compliance**

All guests are required to strictly adhere to fire safety rules and procedures as instructed by event staff. These instructions will be provided on the day of the event and are in place for your safety. Failure to comply with these guidelines may result in removal from the event and, if necessary, further action to ensure the safety of all attendees.

### **Age suitability**

Unless otherwise specified, public events are suitable for individuals aged 15 and above. Attendees under the age of 15 should be accompanied by an adult who will be responsible for them at all times. For questions about the suitability of an event for younger attendees, please contact [info@fra.ac.uk](mailto:info@fra.ac.uk) for the Fashion Retail Academy or [info@lcbt.co.uk](mailto:info@lcbt.co.uk) for the London College of Beauty Therapy.

### **Delegate information**

- All registration data and guest information will be handled in accordance with General Data Protection Regulations (GDPR).
- Education For Industry Group is not responsible for any inconvenience caused by incorrect personal information provided during registration, such as errors on badges or delegate lists.

### **Electronic equipment**

All electronic devices, including mobile phones, must be set to silent before entering the event venue.

### **Lost property**

- Education For Industry Group is not responsible for any items left behind in lecture theatres or other areas of the building.
- Any found items will be taken to the building's reception desk.